RAM AI Music-Repair Call Workflows

RAM AI Automations categorizes incoming repair shop calls to streamline intake without replacing human technical judgment.



New Repair Inquiry Handoff

Preserves instrument type, caller observations, and requested deadlines without making remote diagnoses or promises.



Existing-Job Message Routing

Collects ticket reference numbers and caller questions without disclosing unverified job status.



Approved Service Answers

Provides responses directly from a reviewed shop library and routes unconfirmed details to staff.



Technician Retains Full Control

Human staff preserve final authority over inspection, pricing, technical diagnosis, and accepted completion dates.



Request a RAM AI Demo

Visit **ramaiautomations.com/contact** to discuss a call workflow tailored to your bench.

Gemini Notebook